

Privacy statement Shypple

Shypple B.V. (Shypple) is a digital forwarder and offers all services required to ship your goods from A to Z. When providing the services Shypple processes personal data. This privacy statement describes why and in what way Shypple processes personal data.

Although Shypple focuses on providing its services to corporate clients, it is possible personal data is processed. This privacy statement provides information on the processing of personal data of - but is not limited to - the following categories:

- Clients
- Website visitors
- Persons having contact with Shypple

Collection of data

Shypple can process the following data:

Clients:

- Name(s)
- Phone number(s)
- Email address(es)
- Function/title (description)
- IBAN/BIC/account number
- IP address
- Authentication/login logs
- Search behaviour
- Relevant tradelanes

Registered users:

- Name(s)
- Email address(es)
- Authentication/login logs

Website visitors:

The IP address of website visitors is stored for Google Analytics. The IP addresses are anonymized and cannot be traced to a specific person. Our website shypple.com (and affiliated

websites) uses cookies. Only functional first party cookies are used, which do not collect personal data.

Name	Duration	Purpose
IDE	13 months	Analytics / Ads
DFTT_END_USER_PREV_BOOTSTRAPPED	1 day	Chat support (Drift)
driftt_aid	2 years	Chat support (Drift)
driftt_eid	2 years	Chat support (Drift)
driftt_sid	1 day	Chat support (Drift)
catAccCookies	1 month	Cookie consent plugin
_ga	2 years	Google Analytics
_gat	1 minute	Google Analytics
_gid	1 day	Google Analytics
test_cookie	1 day	Google Analytics / Ads
NID	6 months	Google Search
_recruitee_careers	-	Job portal (Recruitee)
_shypple_session	Session	Login authentication for customers
__cfduid	1 year	Security
PREF	9 months	YouTube
VISITOR_INFO1_LIVE	6 months	YouTube
YSC	-	YouTube

You can configure the way your browser handles cookies. Click the following links for more information:

- [Google Chrome](#)
- [Microsoft Edge](#)
- [Safari](#)

If you are looking for more information about cookies and how they work, we would like to refer you to the website [allaboutcookies](#).

Purpose of processing

Shyppe processes your personal data for the following purposes and based on any of the following legal bases:

- The execution of an agreement with a company or entity to which you are affiliated or relate to in a different way;
- Processing and handling a payment;
- Inform you on progress, change and/or confirmation of your order;
- Creating an account for you;
- Improving our website, software and services by analyzing how you use our website and software; or
- Shyppe also processes personal data to comply with a legal obligation, for example to comply with tax legislation.

Retention period

Shyppe does not store your personal data longer than necessary for its business operation, or, if that period is longer, required by law or regulations.

Third parties

Your personal data may be shared with third parties for the purposes described in this statement. Your personal data will not be sold or traded for commercial gains. Your personal data is shared with the following parties or authorities:

- IT service providers EXACT-Online, Copper, Postmark and Google (we refer you to the respective privacy statements of [EXACT-Online](#), [Copper](#), [Payt](#), [Postmark](#) and [Google](#) for more information about their data processing);
- Controllers of personal data which provide services to enable Shyppe to fulfil its role as an employer, such as transport companies, postal companies, financial institutions or government agencies;
- Legal service providers of Shyppe, affiliated entities or a counterparty of Shyppe;
- Authorities and supervisors to meet our legal obligation(s).

In the context of attracting investments, a merger, takeover, divestment or other corporate strategic reasons, personal data can be (occasionally) shared with third parties.

Security

Shyppe ensures your personal data is adequately secured and that there is no unlawful access to - or disclosure, alteration or destruction of - your personal data.

Rights of the data subject

As a data subject you have the following rights regarding your personal data:

- **Right to access:** You can make a request to get informed on the personal data we collected about you.
- **Right to alter:** You can request us to rectify or improve your personal data.
- **Withdrawal of consent:** You can withdraw your consent.
- **Right to erasure (also known as the right to be forgotten):** You can request the erasure of your personal data we collected.
- **File a complaint:** You have the right to file a complaint if you are dissatisfied the way your personal data was processed. You can send your complaint to Shypple, you also have the right to file a complaint with the Supervising Authority.

These rights are limited by the exceptions made by law.

In the event of a withdrawal or change of permission or a request for erasure, your request will be implemented as soon as possible in our ICT systems. Your personal data will also be modified or removed from our back-ups over time. Shypple ensures that in the case of a backup, your data will not return to its original form in the ICT system in use.

Contact details Shypple

Shypple B.V.
+31 85 066 0000
privacy@shypple.com

Shypple has not appointed a data protection officer, nor is Shypple obliged to appoint one by the AVG (GDPR). For privacy-related requests, please contact the above email address or telephone number.